

**SREE CHITRA TIRUNAL INSTITUTE FOR MEDICAL SCIENCE & TECHNOLOGY
THIRUVANANTHAPURAM – 695011, INDIA
(An Institute of National Importance under Govt.of India)**

**Phone-(91)0471-2443152 Fax-(91)0471-2446433,2550728
Email-sct@sctimst.ac.in Web site – www.sctimst.ac.in**



**TENDER NOTICE (PER CALL SERVICE)
Reference No – SCTIMST/Comp/2015-16/Tender/1**

Sealed per call item rates are invited from local organizations that have been in the field of providing maintenance services for **PC's, thin clients, computer peripherals, networking and refilling of cartridges** for one-year from **April 2015**.

Last Date - 23/03/2015 4PM.

Details – www.sctimst.ac.in

Date:02/03/2015

(S/D)
MEDICAL SUPERINTENDENT

I. Per call servicing (PC & Printers) in Hospital Wing

Terms & Conditions for Registration

1. Company should have a mobile contact number as well as a land telephone
2. Calls will be made at any time between 8 AM and 4 PM
3. Service Engineers will be issued a pass and they have to attend the call within 1 hour.
4. Service report should contain the details of the service and the stock serial number of the institute item which got serviced as well as the signature of concerned user.
5. The invoice should mention service charge and spare charge separately for each service. (The damaged spare component to be handed over back to the institute).
6. The bill amount will be paid as cheque within one month of satisfactory service.
7. Successful company has to sign an agreement with the institute in a Rs 100 stamp paper along with a security deposit of Rs 1000 by DD or by Bank Guarantee.

The companies who can satisfy the above conditions may submit duly filled covers super scribed "**Quotation for PC/Printer Maintenance (Hospital Wing)**" showing the willingness to service along with the rate of all hardware spares for support in the format mentioned; addressed to **Medical Superintendent, Sree Chitra Tirunal Institute For Medical Sciences & Technology, Medical College PO, Thiruvananthapuram Pin 695011** on or **before 23/03/2015 at 4 PM.**

Hardware items which require per call maintenance

Printers & Scanners

Laserjet Printer - HP 1005,1020,1008,1007, 1606N, Samsung - 2850
Inkjet Printer - HP 1560,2460,2360,1660,1668,2568,3325,3725,3420
Dot-matrix Printer - TVSE MSP 450 Champion, TVSE MSP 450 star
Barcode Printer - Zebra TLP 2844, S4M, TVS RP 3160
Thermal Printer - TVS RP3160
Scanner - HP 8200,8300,G2410, Fijitsu FI-6130
Barcode scanner – TVS BSL 301, Magellan 1000 I

Monitors

LCD - 15", 17" (LG, Samsung), LED 19" (LG)

PC

PC - Intel Pentium IV, Core 2 duo, Core I3, Core I5
(intel boards – DG33BU,DG41TY,DQ35MP,DH61CR,DB75EN)

Thin clients – Diskless network units of VXL Instruments

(TC4333, TC C32, TI 5433, D21S, D35S)

Quotation format for submission of rates

(Company Letter Head)

1	Name of the firm			
2	Address of the firm			
3	Name of the authorised signatory			
4	Contact numbers (Mobile and Landline)			
A	Details of Service	Rate without tax	Tax in %	Total amount in Rs
1	Visit charge for one hardware service (if required)			
2	Chip level service charge for intel motherboard			
3	Service charge for SMPS ATX and Micro ATX			
4	Service charge for power supply board for laser printers			
5	Service charge for logic board for laser printers			
6	Service charge for Logic board/Power supply board for LG/Samsung LCD/LED Monitors			
7	Service charge for motherboard of thin clients			
8	Service charge for power supply of thin clients			
9	Any other per call service related to hardware mentioned above			
10	Remarks if any			
B	Details of Spare & its rate			
1	Memory DDR II 1 GB (Strontium/Trascend)			
2	Memory DDR III 1 GB (Strontium/Trascend)			
3	SMPS ATX with 2 years warranty			
4	Power supply board for HP/Samsung laser printers			
5	Logic board for HP/Samsung laser printers			
6	Logic board/Power supply board for LG/Samsung LCD/LED Monitors			
7	Guide rear for Samsung 2850			
8	Pickup roller for Samsung 2850 JC97-03062A			
9	Fuser Assembly for Samsung 2850 JC96-04717A			
10	Scanner unit for Samsung 2850 JC63-01532A			
11	Imaging unit for Samsung colour			

	laser 321N			
12	Fuser Assembly for HP 1020			
13	Fuser Assembly for HP 1008			
14	Fuser Assembly for HP 1007			
15	Fuser Assembly for HP 1005			
16	Fuser Assembly for HP 1606N			
17	Logic board for TVSE MSP 450 star			
18	Logic board for TVSE MSP 450 champion			
19	Power supply board for TVSE MSP 450 star			
20	Power supply board for TVSE MSP 450 champion			
21	Head for TVSE MSP 450 champion			
22	Head for TVSE MSP 450 star			
23	Head for Zebra TLP 2844			
24	Logic board of zebra TLP 2844			
25	Motherboard of thin client TC4333			
26	Motherboard of thin client TC C32			
27	Motherboard of thin client TI 5433			
28	Motherboard of thin client D21S			
29	Adapter Output 48V DC 500 milli amp (mention brand)			
30	Adapter Output 20V, 2.5 amp (mention brand)			
31	Processor Fan			
32	Mouse optical usb three button (Microsoft – Black)			
33	Any other spare items required for maintenance of above mentioned items			
	Service Tax %			
	Any other Tax %			

The company agrees to execute the works subject to the conditions specified in the notice.

Offer validity -

Signature of company executive with date.

II. Maintenance/Laying of network cabling

Terms & Conditions for Registration

1. The company should have a mobile contact number as well as a land telephone
2. Workers will be issued a pass and they have to come for work with required tools after declaring them at security. Working Time – 8 AM to 4 PM (Critical areas – work can be done only on late evenings and on holidays)
3. Companies have to submit their quotation in the prescribed format given below.
4. A work order will be issued for the particular work and the amount will be paid as cheque within a month of completion.
5. Cleaning of premises required after completion of work.
6. Labeling of Cables, I/Os, Jack Panel, Switches for new connections.
7. Successful company has to sign an agreement with the institute in a Rs 100 stamp paper along with a security deposit of Rs 5000 by DD or by Bank Guarantee.
8. The company is responsible for deputing qualified personnel for installation, testing, commissioning and repair/other services under his scope of work as per this specification. All required tools for completing the scope of work as per the specification is also the responsibility of the company.
9. Quotations without mentioning tax rates, part numbers etc. will be rejected.

The companies who can satisfy the above conditions may submit duly filled covers super scribed "**Quotation for maintenance of network cabling (Hospital Wing)**" showing the willingness to service with rate of all items for support in the format mentioned; addressed to **Medical Superintendent, Sree Chitra Tirunal Institute For Medical Sciences & Technology, Medical College PO, Thiruvananthapuram Pin 695011** on or before **23/03/2015 at 4 PM.**

Quotation format for maintenance of network cabling

(Company Letter Head)

1	Name of the firm			
2	Address of the firm			
3	Name of the authorised signatory			
4	Contact numbers (Mobile and Land line)			
CAT 6 network cabling items - per unit rates				
Sl.	Work Description	Rate without tax	Tax %	Total
1	Fixing up of 15U rack on the wall			
2	Fixing up of 9U rack on the wall			
3	Fixing up of 6U rack on the wall			
4	The rearrangement rate of one panel and one switch from the old rack to new rack (labour only, excludes all crimping charges)			
5	Numbering of present information outlets - 1 number			
6	Fixing up of information outlet boxes new / damaged – 1 number			
7	Cutting trench – rate per metre for trenching for laying outdoor optical fibre cable			
8	Laying cable through trench - per metre rate for trenching & laying cable through water pipe.			
9	Panel (24 port) fixing in rack - 1 number			
10	Panel termination (24 port) – per port rate			
11	Information outlet termination – 1 number			
12	Information outlet fixing - 1 number			
13	LIU fixing – 1 nos			
14	Fibre 6 core termination – per core rate			
15	L shape stand for fixing Wireless Access Point			
16	Fixing of Wireless Access Point			
17	Cleaning of Racks 9U (includes internal cleaning of switches)			
18	Cleaning of Racks 15U (includes internal cleaning of switches)			
18.00	Laying cable through PVC water pipe ISO gray color through wall (with grey colour pipe joints and grey flexy pipes) – per metre rate (Rate should include cost of pipe & labour excluding cable) in runs as below:-	Rate for water pipe+ labour without tax	Tax %	Total
18.01	16 mm in 1 run			
18.02	16 mm in 2 runs			
18.03	16 mm in 3 runs			

18.04	20 mm in 1 run			
18.05	20 mm in 2 runs			
18.06	20 mm in 3 runs			
18.07	20 mm in 4 runs			
18.08	20 mm in 5 runs			
18.09	25 mm in 1 run			
18.10	25 mm in 2 runs			
18.11	25 mm in 3 runs			
18.12	25 mm in 4 runs			
18.13	25 mm in 5 runs			
18.14	32 mm in 1 run			
18.15	32 mm in 2 runs			
18.16	32 mm in 3 runs			
18.17	32 mm in 4 runs			
18.18	32 mm in 5 runs			
18.19	32 mm in 6 runs			
18.20	32 mm in 7 runs			
18.21	38 mm in 4 runs			
18.22	38 mm in 5 runs			
18.23	38 mm in 6 runs			
18.24	38 mm in 7 runs			
18.25	38 mm in 8 runs			
18.26	38 mm in 9 runs			
18.27	50 mm in 6 runs			
18.28	50 mm in 7 runs			
18.29	50 mm in 8 runs			

18.30	50 mm in 9 runs			
18.31	50 mm in 10 runs			
18.32	50 mm in 11 runs			
18.33	50 mm in 12 runs			
18.34	32 mm fiber single run			
	Laying cable through casing & capping – per metre rate (Rate should include cost of case & labour excluding cable) in runs as below:-	Rate for casing + labour without tax	Tax %	Total
18.35	16 mm in 1 run			
18.36	16 mm in 2 runs			
18.37	16 mm in 3 runs			
18.38	20 mm in 1 run			
18.39	20 mm in 2 runs			
18.40	20 mm in 3 runs			
18.41	20 mm in 4 runs			
18.42	20 mm in 5 runs			
	Details of work	Rate without tax	Tax%	Total
19	Per meter rate for concealing pipe on wall (Making chases up to 7.5cm / 7.5 cm in the walls)			
20	Per meter rate for concealing pipe on the wall (Making good and finishing with the matching surface after housing water pipe)			
21	Per meter rate of 6 core outdoor fiber armored , laying in 20 mm pipe			
22	Per meter rate for 6 core indoor fibre, laying in 16 mm pipe			
23	Per meter rate for 6 core indoor fibre, laying in 20 mm pipe			
24	Per meter rate for laying casing and capping (casing size for 2 to 3 cables)			
25	Rate for spare items	Part Number	Tax %	Total

		& Rate without tax		
25.01	CAT 6A 10G support UTP four pair per meter rate supporting 10g			
25.02	Fibre 6 core multimode indoor supporting 10g			
25.03	Fibre 6 core multimode outdoor per metre supporting 10g			
25.04	LIU 12 PORT rack mountable			
25.05	SC-SC connector supporting 10g			
25.06	SC-SC Patch Chord D-Link 2 meter supporting 10g			
25.07	SC-LC Patch Chord 2 meter supporting 10g			
25.08	SC-LC connector supporting 10g			
25.09	OFC Adapter SC MM duplex			
25.10	Adapter panel simplex			
25.11	I/O Box Dual with dust cover supporting 10g			
25.12	I/O Box Single with dust cover supporting 10g			
25.13	D-Link 10 Gigabit I/O supporting 10g			
25.14	CAT 6A Patch Cord 1 meter supporting 10g			
25.15	CAT 6A Patch Cord 5 meter supporting 10g			
25.16	RJ45 supporting 10g			
25.17	Wall mount rack 9U with fan unit with two fans, power unit with minimum 5 numbers of 5 AMP sockets , glass door with lock and rack nuts & bolts			
25.18	Wall mount rack 15U with fan unit with two fans, power unit with minimum 5 numbers of 5 AMP sockets , glass door with lock and rack nuts & bolts			
25.19	Single fan for fan unit in the 15U rack			
25.20	Jack panel 24 port without I/O supporting 10g			
25.21	SC pigtail 1 meter supporting 10g			
25.22	LC Pigtail 1 meter 10g			
25.23	CAT 6A Patch Cord 10 meter supporting 10g			

The company agrees to execute the works subject to the conditions specified in the notice

Offer validity –

Signature of company executive with date.

III. Refilling of Toners and Cartridges on per call

Terms & Conditions for Registration

1. Door collection and door delivery of cartridges
2. 100% guarantee for refilling
3. Vacuum sealing for shelf life
4. Return of non –functional cartridges/toners.
5. Successful company has to sign an agreement with the institute in a Rs 100 stamp paper along with a security deposit of Rs 5000 by DD or by Bank Guarantee.

The companies who can satisfy the above conditions may submit duly filled covers super scribed "**Quotation for refilling of cartridges (Hospital Wing)**" showing the willingness to service along with rate of all spares for support in the format mentioned; addressed to **Medical Superintendent, Sree Chitra Tirunal Institute For Medical Sciences & Technology, Medical College PO, Thiruvananthapuram Pin 695011** on or before **23/03/2015 at 4 PM.**

Quotation format for refilling of cartridges on per call **(Company Letter Head)**

1	Name of the firm			
2	Address of the firm			
3	Name of the authorised signatory			
4	Contact numbers (Mobile and Land line)			
A	Details of Service	Rate without tax	Tax in %	Total amount
1	Refilling rate for 140GM quantity in HP 15A (High yield polyester toner imported, print yield 1500-2000 sheets, shelf life 6 months)			
2	Refilling rate for 140GM quantity in HP 12A (High yield polyester toner imported, print yield 1500-2000 sheets, shelf life 6 months)			
3	The refilling rate for 100GM quantity in HP 88A (High yield polyester toner imported, print yield 1000-1500 sheets, shelf life 6 months)			
4	The refilling rate for 240GM quantity in Samsung2850B (High yield polyester toner imported, print yield 3500-4500 sheets, shelf life 6 months)			
5	Refilling rate for 140GM quantity in the Samsung 1710 (High yield polyester toner imported, print yield 1500-2000 sheets, shelf life 6 months)			
6	Refilling rate for 140GM quantity in HP 78 (High yield polyester toner imported, print yield 1500-2000 sheets, shelf life 6 months)			
7	Refilling rate for HP21 cartridge			

	with black ink			
8	Refilling rate for HP27 cartridge with black ink			
9	Refilling rate for HP818 cartridge with black ink			
10	Refilling rate for HP818 cartridge with colour ink			
11	Refilling rate for HP28 cartridge with colour ink			
12	Refilling rate for HP22 cartridge with colour ink			
13	Refilling rate for HP 704 cartridge with black ink			
B	Details of Spares			
1	Drum for HP 15A			
2	Wiper blade for HP 15A			
3	Doctor blade for HP 15A			
4	PCR for HP 15A			
5	Magnetic roller for HP15A			
6	Drum for HP 12A			
7	Wiper blade for HP 12A			
8	Doctor blade for HP 12A			
9	PCR for HP 12A			
10	Magnetic roller for HP12A			
11	Drum for HP 88A			
12	Wiper blade for HP 88A			
13	Doctor blade for HP 88A			
14	PCR for HP 88A			
15	Magnetic roller for HP88A			
16	Drum for Samsung 2850B			
17	Wiper blade Samsung 2850B			
18	Steel blade Samsung 2850B			
19	PCR for Samsung 2850B			
20	Supply roller for Samsung 2850B			
21	Chip for Samsung 2850B			
22	Drum for HP 78A			
23	Wiper blade for HP 78A			
24	Doctor blade for HP 78A			
25	PCR for HP 78A			
26	Magnetic roller for HP78A			
27	Drum for Samsung 1710			
28	Wiper blade for Samsung 1710			
29	Doctor blade for Samsung 1710			
30	PCR for Samsung 1710			
31	Magnetic roller for Samsung 1710			

The company agrees to execute the works subject to the conditions specified in the notice
Offer validity – Signature of company executive with date.